

Performance Description - Dräger SafeTrack - Dräger Alcotest Go

1. General Description



Dräger SafeTrack is a Software as a Service (SaaS) solution for alcohol compliance monitoring. Combined with the Dräger Alcotest Go app, Dräger SafeTrack enables the user to document, evaluate and store alcohol measurement results at a centralized location and in compliance with local regulations.

2. Features

Dräger SafeTrack provides an overview of all employees assigned to the logged-in user or the user's organisation. A daily report view provides a quick overview of all monitored employees and the outcome of their daily tests.

Relevant information about the employee as well as the data generated by the Dräger Alcotest Go app are available. A data summary is presented in a bar chart, providing an overview on how the particular employee's breath test results developed over time to verify compliance and to detect non-compliances quickly.

If a test yields a result above the pre-defined limit, the related event is highlighted to draw immediate attention. Images captured during the breath tests are displayed along with the corresponding event. The user may highlight any images that do not match the employee's reference picture. Reports may be exported to PDF or Excel when needed.

Breath test data is stored for one year, even if the employee's app account is deactivated.

3. Support

As first level support, a 24/7 hotline is available by phone to record any issues a user may have and to follow up on the solution. The hotline is available in the English language.



4. Availability

Dräger SafeTrack is a Microsoft® Azure hosted service. Microsoft® Azure offers an availability of their services of 99,9%. The Microsoft® Internet Outbreak is defined as the performance transfer point. Since the software is a cloud software (online software), we cannot make a statement about the availability of the downstream network infrastructure required for operation.

5. Technical Requirements

A current version of Google Chrome browser is recommended for accessing Dräger SafeTrack.

The Dräger Alcotest Go app is available for Android[™] (version 9 and newer) and iOS[™] (version 13 and newer). The app can be downloaded via the official app stores. Updates will be provided through the same stores.

6. Maintenance and Upkeeping

Dräger SafeTrack is a Software as a Service solution. Therefore, Dräger assumes the responsibility for maintenance and upkeeping within the defined availability.